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Supply Chain Strategies for Value-based Purchasing and Care in Orthopedics

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HCRMA 2016 Presentation Summary



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With the rapid appearance and evolution of **value-based purchasing and care**, both challenges and opportunities are emerging for Supply Chain and Purchasing professionals to lead and support their hospitals, medical staff and health systems in **managing cost**, **growing market share and improving quality.**

Using CMS's CJR initiative (Continuing Care for Joint Replacement) for mandatory bundled payment as a point of reference, Patrick will present critical information about the 5-year program's impact on cost and quality relative to the role of Supply Chain and Purchasing. CJR impacts over 100 hospitals and their orthopedic physicians across the New York Metro and Northern New Jersey region.

Attendees will understand:

- · The genesis and rationale for CJR,
- · The operational, clinical and financial implications for Supply Chain and orthopedics,
- Common "hidden" costs in joint replacement care and how to decrease cost while improving quality,
- · Effective strategies for further engaging and aligning with orthopedists.

Experts in Orthopedic & Spine Care



Hospitals, Health Systems, Physician Practices

Service Line Development Assessment & Implementation	Joint, Spine, Fracture & Surgical Services Optimization > 350 hospitals assessed > 240 implementations
Alignment/Strategy/Reform	Value-based reimbursement: CJR, ACO's, Bundled Payment, Physician Co- Management
Performance Management	Hospital and Patient Reported Outcomes
Physician Practice Strategies -the business of medicine	Operational Assessment, Redesign & Development

CJR- Continuing Care for Joint Replacement

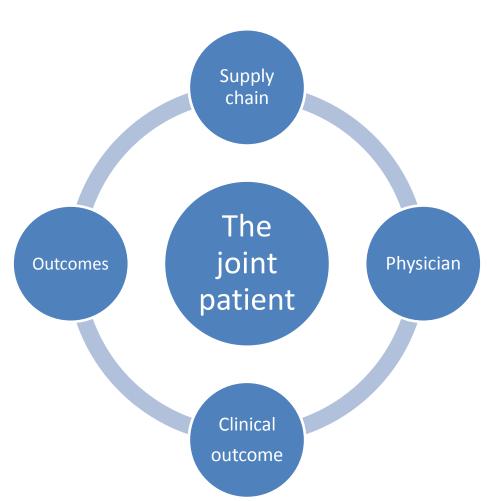


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Why CJR is critical to surgeons and hospitals:

- "New York-Newark-Jersey City NY-NJ-PA", Bundled Payment was voluntary but is now mandatory
- Many hospitals are ill equipped to manage the transitions required to be successful which include: data analysis, managing cost, care redesign (from preadmission to post-hospital care), coordination between physicians and hospitals
- Surgeons and hospitals will need to collaborate like never before. New opportunities will emerge for surgeons and Supply Chain to maximize their respective skills
- Cost and efficiencies will be scrutinized across the whole continuum of care

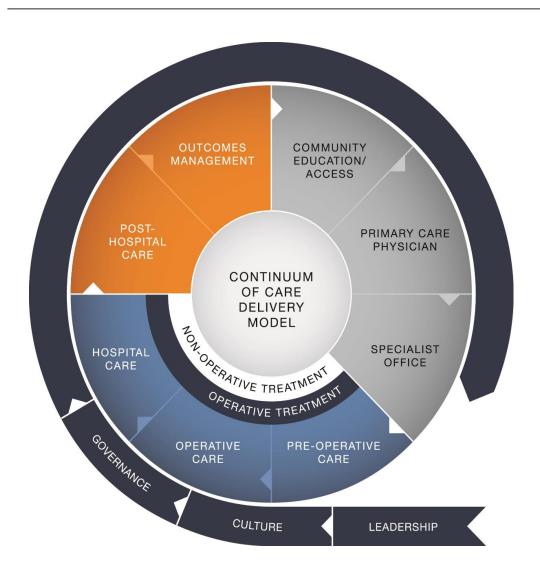




- Often clinical value & outcome is not visible to the supply chain professional and cost has not been visible to the physician champion
- Both professionals need to collaborate need to be value partners

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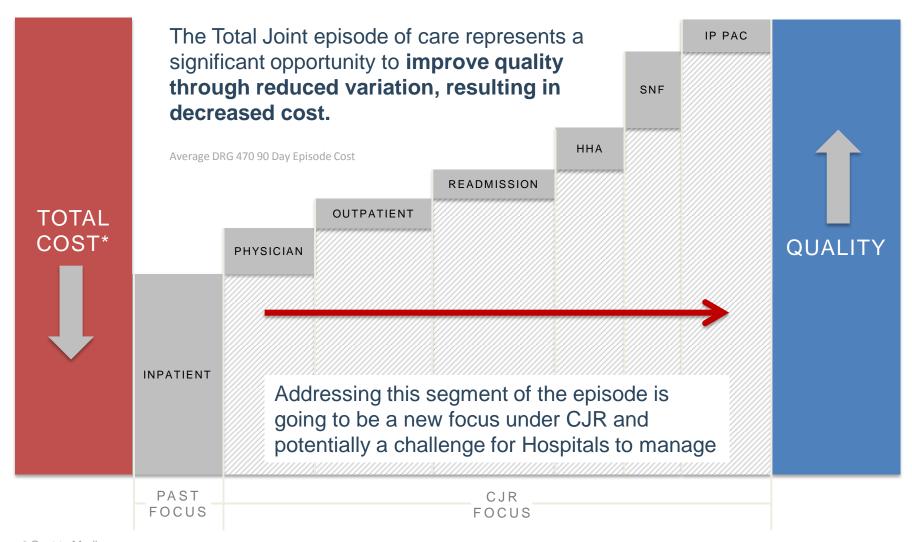
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Redesign care across the Joint episode to:

- Deliver care to differentiate your hospital from those in your Region
- Standardize care delivery process/protocols
- Align/engage administration, staff and providers
- Reduce cost drivers and improve quality metrics and patient satisfaction through outcomes management
- Focus on post-acute utilization/efficiency to control episode spend and readmissions





^{*} Cost to Medicare

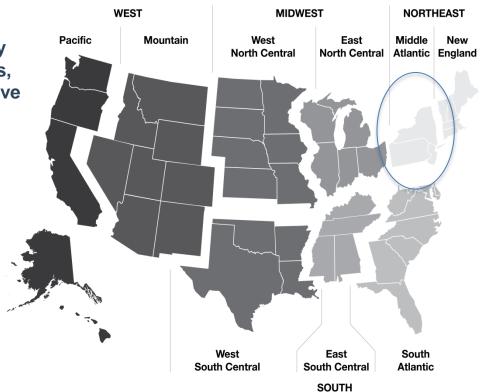


Hospitals will be pressured to improve their baseline episode performance to outpace the rest of their region

HISTORICAL HOSPITAL PERFORMANCE

YEAR 2 YEAR 3 YEAR 4 YEAR 5 HISTORICAL REGIONAL PERFORMANCE

Regional markets will become increasingly competitive as bundled payment programs, including BPCI, continue to evolve and drive target prices down



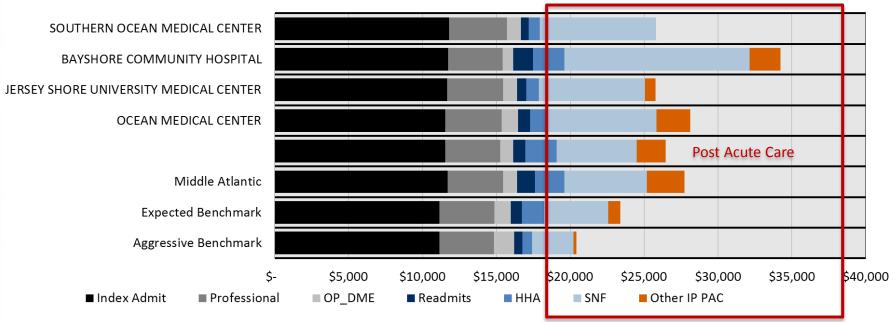


ERFORMANCE

HISTORICAL HOSPITAL PERFORMANCE Risk Model	YEAR 1 Upside potential only	YEAR 2 Upside only; Limited downside	YEAR 3 Full upside and limited downside risk	YEAR 4 Full upside and downside risk	YEAR 5 Full upside and downside risk
Historical HOSPITAL Performance Weighting	66.6%	66.6%	33.3%	0%	0%
Historical REGIONAL Performance Weighting	33.3%	33.3%	66.6%	100%	100%
Range for Discount used for Repayment Amount Reconciliation; Determined by Composite Quality Score	N/A	0.5%–2%	0.5%–2%	1.5%–3%	1.5%–3%
Loss/Gain Cap	No loss 5% gain cap	5% loss cap 5% gain cap	10% loss cap 10% gain cap	20% loss cap 20% gain cap	



Meridian 5-hospitals DRG 470 Average Episode Cost



FOR HOSPITALS WHO CAN'T COMPETE, WE EXPECT TO SEE:



- Joint programs marginalized
- Unprofitability
- Hospitals that cannot manage cost, quality and efficiency will stop joint replacement
- Consolidation of joint replacement at highquality / lower cost providers

CIR CRITICAL SUCCESS FACTORS: UNDERSTAND YOUR DATA

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Internal Data Collection and Analytics Hospital Reported Outcomes

Dashboards that track and benchmark hospital performance

- Patient clinical, functional and satisfaction outcomes
- Maximize key opportunities for CMS payments
- Gainsharing metric reviews
 - Especially useful when gainsharing on internal cost savings, normally complicated and contentious calculations

Performance analyst quarterly data reviews

- Review key metrics that impact internal costs and quality
- Build/adjust care redesign program using expert data analysis

-VISIBLE TO HOSPITALS. BUT RARELY REPORTED AT THE JOINT SERVICES LEVEL NOR

TO SURGEONS





CJR requires achievement of certain levels of p receive any annual cost savings

DESTINATION CENTERS OF SUPERIOR PERFORMANCE:

JOINT REPLACEMENT



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Clinical

- Discharge Home
- Complication Rate
- Blood Transfusions
- Readmissions
- Flexion/Extension
- · Distance Walked

Operating Room

- Case Duration
- Scheduling Accuracy
- Prep Time
- Surgery Time
- Exit Time
- PACU Time

Operational

- Volume
- Length of Stay
- · Discharge Disposition

Financial

- Reimbursement
- Contribution Margin
- Commercial Payor (%)
- Direct Cost
- Implant Cost

Satisfaction

- · Patient Satisfaction
- · Likely to Refer



CJR CRITICAL SUCCESS FACTORS: UNDERSTAND YOUR DATA



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External Claims Data Bundled Payment Analytics

Detailed financial and actuarial analysis on CMS claims data

- Manipulate, validate and interpret your data for variation and opportunity assessment
- Reconcile your CMS claims data to ensure you're maximizing payment
- Validate your target prices
- · Benchmark your performance vs. your history, your region and best practice

CJR dashboard and reporting

- · Volume and episode cost analysis
- Post-acute analysis
- Readmissions
- Preliminary estimated NPRA

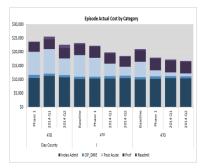
Gainsharing structuring and calculations

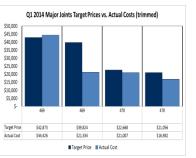
Use CMS claims and quality data to help you structure and <u>drive</u> your program

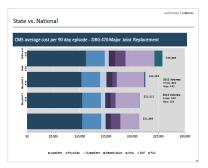
CJR requires achievement of certain lev to receive any annual cost savings

NOT HISTORICALLY VISIBLE NOR HOSPITALS & PHYSICIANS

score in order









COST

-Awareness, transparency, management of costs across full 90-day episode -Reduction in length of stay -Post acute care- discharge disposition

-Grow surgical volume due to

patient experience

QUALITY

-Proven better clinical outcomes:
 mobility, pain, return to work
 -Reductions: readmissions, SSI,
 complications, transfusions
 -Dashboards with real-time data;
 operational, financial, OR, clinical,
 patient satisfaction, patient reported functional outcomes

EFFICIENCY

-Increased surgical capacity
 -Elimination of waste in time,
 processes and resources (CPM)
 -Coordination of care
 -Predictable course of care
 -Use of standardized processes,
 orders and best practices



Real time data that identifies critical gaps, opportunities, and provides evidence of quality to manage your business

CJR CRITICAL SUCCESS FACTORS: ALIGN YOUR PROVIDERS







Drive provider engagement that...

- Fully complies with CJR compliance regulations
- Fosters collaboration with select, proven-value providers (surgeons and post-acute providers)
- Incentivizes providers to change practice patterns
- Utilizes data and targets to drive fair and compliant gainsharing

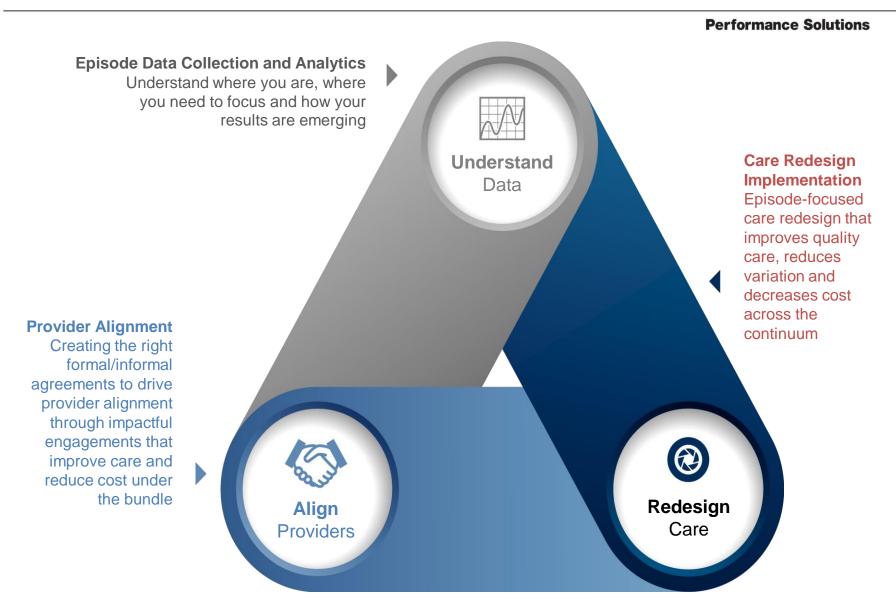


Care Coordination is critical, but designing an *Alignment Strategy* that incentivizes provider engagement will drive success under CJR.

NOTE: All gainsharing structures must be independently evaluated by the client and their legal counsel for compliance with legal and regulatory gainsharing requirements. Stryker Performance Solutions does not provide legal advice.

CJR CRITICAL SUCCESS FACTORS







- Speak the language of value: Q/Cost, know both...
- Get physicians to the table early and throughout the episode & service line to create allies and advocates
- Know your costs across the episode, not just materials and device
- In addition to discrete costs, start to think in service line (joints, spine)
 episodic costs
- Create a structure for advancing bundled payment; task force, working group comprised of Administration, Supply Chain, Medical Staff, Key Departmental Leadership
- Seek vendors and partners that will go at risk for their performance



- Service line assessment & review
- CJR & Bundled Payment; core elements and implications
- Physician alignment strategies
- Hospital & CMS analytics
- Best practices for care redesign

